



Important Update and Apology Regarding Your Reservation at Herbie's

Dear Cherished Guests,

We want to extend our heartfelt apologies for the recent hiccups in our reservation system during our line change from OpenTable to Tock at Herbie's on the Park. We understand the frustration and inconvenience this may have caused, and we are truly sorry for any lost or canceled reservations or penalty time.

Rest assured, we're actively working on smoothing out these wrinkles and ensuring they don't mar your future experiences. If your reservation was affected, please know that we're absolutely committed to making it right. We'll reach out to you personally to offer alternative booking options and ensure you can still have a shot at the goal to enjoy your time with us.

To make your future visits even more exceptional:

1. We're giving our reservation procedures a change on the fly for added flexibility.
2. We're enhancing our communication to keep you in the crease about your reservations and any delightful surprises.
3. Our wonderful staff is receiving extra training to ensure your visits are full strength.

We're incredibly grateful for your support and your choice to dine with us. If you have any questions, feedback, or simply want to chat about your upcoming visit, feel free to contact us at 651-726-1700 or myself at meabh.jones@levyrestaurants.com. Your satisfaction is our top priority, and we're working diligently to ensure your next visit to Herbie's is a breakaway of fabulous.

Warm regards,

Méabh Jones
Front of House Manager
Herbie's on the Park